

# CODE OF CONDUCT FOR FONTANELLA SPA

- The time included in the spa ticket price is 2 hours, including changing time (2.5 hours from June to August).

## Behavior in Changing and Shower Areas

- Please shower thoroughly before entering the saunas.
- Sauna use and showering must always be done without swimwear.
- After using the sauna, shower again.

## SWIMWEAR AND HYGIENE REQUIREMENTS IN POOL AREAS

For hygiene reasons, you must wear a swimwear when entering the spa area. You can use swimwear made from materials designed for swimming (e.g., Lycra). This also includes swimsuits with sleeves, such as swim shorts or burkinis. Swimwear must not shed any substances, lint, or dirt into the pool. Underwear should not be worn underneath swimwear. Swimwear must not be too revealing or loose, as this could pose a safety risk. Swimwear should not be put on before showering.

Swimwear is available for rent at our reception.

Always wash your hair before entering the pool area. If you do not wish to wet your hair, you must use a swim cap. We recommend keeping long hair secured. When entering the pool area, wash your face and remove makeup and other hygiene products from your face.

Wearing outdoor shoes and sandals in the shower and pool areas is not allowed.

## Behavior in the Pool Area:

- Follow the lifeguard's instructions.
- Do not run in the changing, shower, or pool areas.
- Do not jump into the pools from the edges. Jumping into the water is only allowed from the diving platform in the 25-meter pool.

- Follow the traffic light signals on the slide. Slide down feet first, one person at a time. Exit the landing area immediately after sliding. Maximum weight: 120 kg.
- Hanging on the ropes in the lap pool is prohibited.
- Diving is prohibited without the permission of the lifeguard.
- Follow the lifeguard's instructions.
- Camera use in the spa is prohibited.

**Other:**

- Bringing drinks and food items in glass containers into the spa's changing, shower, and pool areas is prohibited.
- Children who cannot swim and those under 8 years old must be supervised by a guardian or parent who is at least 18 years old. The guardian must be in the pool with the child.
- Fontanella is not responsible for items left in lockers.
- Smoking is prohibited in all indoor areas of the spa.
- Staff have the right to remove customers from the spa due to poor or disruptive behavior. Violating the rules may result in a temporary ban from the spa.
- Any form of harassment, including related to gender, sexuality, or appearance, is not tolerated.
- Intentional damage to Fontanella's property will result in liability for damages.